

## **Data Protection Statement**

**We thank you for your interest in our website.**

**Protecting your personal data is very important for us.**

**The following text informs you in detail about how we handle and protect your data.**

### **Storage of Access Data on Server Log Files**

You can visit our websites without being required to enter any personal data. We only save access data in so-called server log files, for example the name of a requested file, the date and time of retrieval, the data volume transferred and the requesting provider. These data are exclusively used to ensure a trouble-free operation of the website and they are evaluated to improve our services. They do not allow any conclusions to be made with regard to your person.

### **Data Collection and Data Use for Contract Processing**

We collect personal data only when you provide your data voluntarily in the context of ordering products or contacting us (e.g. using the contact form or by e-mail). From the relevant input form(s) you can see which data are collected. We use the data provided by you to process the contracts and your inquiries. After complete processing of the contract your data are blocked for further use and deleted upon expiry of the retention periods defined by fiscal and commercial law unless you have given your express consent to a further data usage or if we reserve the right to legally admissible data usage going beyond this of which we inform you below.

### **Data Transfer for Contract Performance**

To perform the contract, we forward your data to the shipping company which was instructed to deliver the goods where it is necessary to deliver the ordered goods. Depending on the payment service provider you have chosen during the order process, we forward the needed payment details to the bank in charge of the payment process and – if applicable – to the payment service provider commissioned by us or the payment service you have selected. Some of the selected payment service providers collect these data themselves if you set up an account with them. In this case you must log onto this company's site - during the order process - using your access data, then being subject to this company's data protection provisions.

### **Data Use when Registering for E-Mail Newsletters**

If you register for our newsletter, we will use the data required for this process or the data you have given to us separately in order to regularly send you our e-mail newsletter according to your consent. You can unsubscribe from the newsletter at any time. To do so, you can either send us a message by e-mail, fax or regular mail or follow the relevant link specified in the newsletter.

### **Contract data processors**

**kaiserweb** | Möisinger Johann u Schweinester Helmut GesnbR

Kirchbichl 34, A-6352 Ellmau

Tel.: [+43 664 56 45 145](tel:+436645645145) | E-Mail: [office@kaiserweb.at](mailto:office@kaiserweb.at) | [www.kaiserweb.at](http://www.kaiserweb.at)

### **Soll & Haben Steuerberatung**

Mühlthal 271, 6311 Oberau

Tel. +43 5339 211911 | Fax +43 5339 211912

Email: [office@soll-haben.at](mailto:office@soll-haben.at) | Internet: [www.soll-haben.at](http://www.soll-haben.at)

### **TVB Wildschönau**

Hauserweg 337, 6311 Wildschönau

Tel. 05339 82 55 | [www.wildschoenau.com](http://www.wildschoenau.com) | [info@wildschoenau.com](mailto:info@wildschoenau.com)

**hard-soft informationstechnologie gmbh** | EDV und Zubehör, Telekommunikationsanlagen

Mühlthal, Oberau 271, 6311 Wildschönau

Tel. 05339 20144 | [office@hard-soft.at](mailto:office@hard-soft.at) | [www.har-soft.at](http://www.har-soft.at)

**kognitiv GmbH** | Online-Buchen

Neubaugasse 10/15, 1070 Wien

[kognitiv.com](http://kognitiv.com) | Telefon: +43 1 2365084-0

## **Data usage for advertising by post and your right to object**

We also reserve the right to store and use your data (surname, first name, postal address and, to the extent that we have received such additional information from you within the context of our commercial relationship, your title, academic qualifications, year of birth and professional or business name) for our own promotional purposes on compiled lists, e.g. for the forwarding by post of interesting offers and information about our products. You may at any time refuse such storage and exploitation of your data for purposes via the contact facility set out below.

## **Use of Cookies**

We use cookies on various pages in order to make our website more attractive to visitors and to enable the use of certain functions. Cookies are small text files that are saved on your computer. Some of the cookies we use are automatically deleted after a browser session, i.e. after closing your browser (so-called session cookies). Other cookies remain stored on your computer and allow us to re-identify your browser when you log on again (persistent cookies). You can set the browser such that your computer informs you of relevant cookies and you can decide in each individual case if you accept cookies or accept them only in certain cases or refuse them in general. If you do not accept cookies, some features of the website may not function fully.

## **Use of Google (Universal) Analytics for Web Analysis**

This website uses Google (Universal) Analytics, a web analytics service provided by Google, Inc. ([www.google.de](http://www.google.de)). Google (Universal) Analytics uses for example "cookies" which are text files placed on your computer to help the website analyze how users use the site. The information generated by the cookies about your use of the website will usually be transmitted to and stored by Google on servers in the United States of America. In case IP anonymization is activated on this website, Google uses your IP address in a truncated form within European Union member states or in other signatories of the

Agreement on the European Economic Area. Only in exceptional cases the full IP address is transmitted to servers of Google in the US and truncated there. Google Analytics will not associate your anonymized IP address transmitted by your browser with any other data held by Google.

Furthermore you can prevent the collection of data generated by the cookie and related to your use of the website (incl. your IP address) by Google and the processing of these data by Google by downloading and installing a specific browser plugin available by using the following link:

<http://tools.google.com/dlpage/gaoptout?hl=en>

## **Google+**

The +1 button lets you publish information worldwide. Via the Google +1 button, you and other users receive personalized content from Google and our partners. Google stores both the information that you entered for a piece of content +1 as well as information concerning the page you were visiting when you clicked on +1. Your +1's can be shown as tips together with your profile name and photo in Google services, such as search results or your Google profile, or in other places on websites and in ads on the Internet.

Google records information on your +1 activities to improve Google services for you and others. To be able to use the Google +1 button, you need a globally visible, public Google profile that must contain at least the name chosen for the profile. This name is used in all Google services. In some cases, this name can also replace another name that you have used when sharing content via your Google account. The identity of your Google profile can be displayed to users who know your e-mail address or have other identifying information about you. In addition to the above-described uses, the information you provide is used in accordance with the applicable Google data protection/privacy policies. Google may publish aggregate statistics regarding the +1 activities of users or disclose these to users and partners, such as publishers, advertisers or associated websites.

## **Use of Facebook Plugins**

Our website also uses social plugins ("plugins") provided by the social network Facebook, operated by Facebook, Inc., 1601 S. California Avenue, Palo Alto, CA 94304, USA ("Facebook"). The plugins are identifiable by a Facebook logo or the notice "Facebook Social Plugin." For a full list of all Facebook plugins please see <http://developers.facebook.com/plugins>

When you visit a page of our website that contains such a plugin, your browser establishes a direct connection to Facebook servers. Facebook directly transfers the plugin content to your browser which embeds the latter into the website, enabling Facebook to receive information about your access to the respective page of our website, even if you do not have a Facebook account or if you are not logged into Facebook at this point in time. This information (incl. your IP address) is transmitted by your browser directly to a Facebook server of in the US and stored by it.

If you are logged into Facebook, your visit can be directly assigned to your Facebook account. If you interact with the plugins, for example by clicking the "Like" button or entering a comment, the corresponding information is transmitted from your browser directly to Facebook and stored by it. In addition, the information is published on your Facebook site and is made available to your Facebook friends.

For the information on the purpose and scope of data collection and further processing by Facebook, as well as your rights in this respect and settings options for protecting your privacy, please read Facebook's privacy policy: <http://www.facebook.com/policy.php>

If you do not want Facebook to connect the data concerning your visit to our website with your data already stored by Facebook, please log off Facebook before entering our website. Further you can fully block Facebook plugins by using add-ons for your browser, for example the "Facebook Blocker" (<http://webgraph.com/resources/facebookblocker/>) or the script blocker "NoScript" (<http://noscript.net/>).

## **Google Ads Remarketing**

We use Google Ads to advertise this website in Google search results and on third-party websites. For this purpose, when you visit our website, the so-called remarketing cookie is set by Google, which automatically enables interest-based advertising using a pseudonymous cookie ID and based on the pages you visit. This serves to safeguard our overriding legitimate interests in optimal marketing of our website in accordance with Article 6 Paragraph 1 Sentence 1 lit. f GDPR. After the end of the use of Google Ads Remarketing by us, the data collected in this context will be deleted.

Any further data processing will only take place if you have given your consent to Google linking your web and app browser history to your Google account and using information from your Google account to personalize ads that you see on the web see. In this case, if you are logged in to Google while visiting our website, Google will use your data together with Google Analytics data to create and define target group lists for cross-device remarketing. To do this, Google will temporarily link your personal data to Google Analytics data in order to form target groups.

Google Ads is an offer from Google Ireland Limited, a company incorporated and operated under Irish law with its registered office at Gordon House, Barrow Street, Dublin 4, Ireland ([www.google.de](http://www.google.de)). Insofar as information is transferred to Google servers in the USA and stored there, the American company Google LLC is certified under the EU-US Privacy Shield.

A current certificate can be viewed [here](#). Based on this agreement between the USA and the European Commission, the latter has established an adequate level of data protection for companies certified under the Privacy Shield.

You can disable the remarketing cookie via this [link](#). You can also find out more about the setting of cookies from the [Digital Advertising Alliance](#) and make settings for this.

## **Hotjar**

This website uses Hotjar web analytics service (<http://www.hotjar.com>). Hotjar may record mouse clicks, mouse movements and scrolling activity. Hotjar collects information regarding pages visited, actions which are taken, country, device used, operating system, and browser used. Hotjar does not collect personally identifiable information (PII) that you do not voluntarily enter in this website. Hotjar does not track your browsing habits across web sites which do not use Hotjar services. More information about Hotjar is available here: <https://www.hotjar.com/privacy>.

## **Contract data processing**

We have entered into a contract with our eMail-Marketing service provider [Klick-Tipp](#) for data

processing. This ensures that our service provider will comply with the strict requirements of the German data privacy law in all respects when sending the newsletter. . This also ensures that your data will only be stored within the EU with the highest level of protection. Your data will not be stored on servers outside the EU.

## **Right to Information and Contact Options**

You are entitled to free information about your personal data stored by us at any time. Where applicable, you have the right to correction, refusal of access or deletion of your data. If you have any questions about the collection, processing or usage of your personal data, in case of inquiries, correction, refusal of access or deletion of data as well as revocation of granted permissions or objection against a certain type of usage, please contact us directly:

## **Apparthotel Talhof**

### **Family Riedmann**

A-6311 Wildschönau / Oberau  
Roggenboden 190

Tel [+43 5339 8465](tel:+4353398465)

Fax +43 5339 8465-22

E-Mail: [info@talhof.at](mailto:info@talhof.at)

Homepage: [www.talhof.at](http://www.talhof.at)

## **Invalidity of provisions**

Should one or more clauses in these terms of use be ineffective or unfeasible, the validity of the remaining provisions is not effected.

**As at: August 2018**